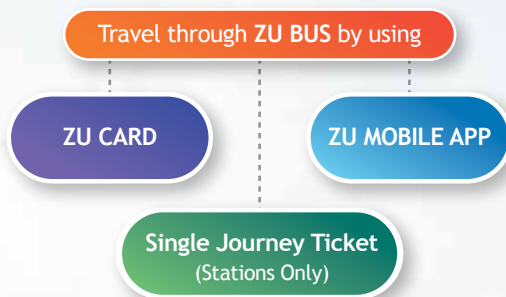


INTRODUCTION

ZU Peshawar (Let's Go Peshawar) is a world-class Bus Rapid Transit System for the city of Peshawar. The ZU experience is filled with unique facilities, making it a beacon of economic prosperity in the metropolitan city of Peshawar.

- 220 Air conditioned buses
- 30 state of the art bus stations
- 27 km dedicated BRT Corridor
- 5 direct routes covering over 56 km road network

FARE MEDIA FOR ZU BUS SERVICE



HOW TO GET YOUR ZU CARD

- Get ZU card from Ticket office or Ticket Vending Machine (TVM)
- Get free ZU card on top up of Rs. 100
- Free ZU Card promotion is on 'first come first basis' for 100,000 Cards
- One person can get maximum one free ZU card after biometric verification
- Purchase your ZU card for Rs.150 from your nearest ZU Station or Ticket Vending Machine (TVM)

HOW TO DOWNLOAD ZU APP

- Download your free ZU App from Google Play Store or Apple Store
- Complete the registration process by entering your phone number and personal details
- You will receive 4-digit one Time Password (OTP) code on your mobile
- Enter the OTP Code on your App to complete the registration process and enjoy greater features

HOW TO GET SINGLE JOURNEY TICKET

Single Journey Ticket can be purchased from Ticket Office or Ticket Vending Machine (TVM).

FARE VALUES FOR ZU BUS SERVICE

Travelled Kilometer	Integrated Fare (Rs)
< 5 Km	Rs. 10
5.1 Km-10 Km	Rs. 15
10.1 Km-15 Km	Rs. 20
15.1 Km-20Km	Rs. 25
20.1 Km-25 Km	Rs. 30
25.1 Km-30 Km	Rs. 35
30.1 Km-35 Km	Rs. 40
35.1 Km-40 Km	Rs. 45
> 40.1 Km	Rs. 50

Note: Children with height up to 90cm can travel free

HOW TO START A JOURNEY

- Before starting the journey, ensure that you have ZU card with minimum balance of Rs. 50
- Use journey planner or route map to identify your route, boarding and alighting station
- Tap fare media both at entry and exit to avoid maximum fare deduction

ZU ROUTES

- ➔ **ZU Xpress**
 - Chamkani to Karkhano Market with 7 stops
 - 45 minutes end to end travel time
- ➔ **BRT Stopping Route**
 - Chamkani to Karkhano Market with 30 stops
 - 60 minutes end to end travel time
- ➔ **Direct/Feeder Routes**
 - Shah Alam Pul to Kohat Adda
 - Chamkani to Pishtakhara Chowk
 - Mall of Hayatabad to Phase 6 Terminal
 - Mall of Hayatabad to Phase 7 Terminal
 - Karkhano Market to Phase 7 Terminal



ZU BUS SYSTEM

ZU SERVICE SCHEDULE
Monday to Sunday
6 AM to 10 PM



Scan QR Code

HOW TO ENTER/EXIT THE FARE GATES

➔ Entry Through Fare Gates

- Tap your ZU Card or scan QR code on your right side at the fare gates
- Enter the platform when gate opens and flashes a green signal

➔ Exit Through Fare Gates:

- Tap your ZU Card or scan QR code on your right side at the fare gate
- Cross fare gates when gates open and flashes a green signal

HOW TO ENTER/EXIT BUS

➔ Entry Through Bus Validator

- Tap your ZU Card or scan QR Code on the bus validator
- Proceed when bus validator flashes a green signal

Exit Through Bus Validator

- Tap card or scan QR code on the bus validator
- Exit the bus when validator flashes a green signal

IMPORTANT INSTRUCTIONS

- Follow the prescribed code of conduct while travelling
- Maximum two transfers are allowed in integrated fare structure
- Time gap between two transfers should be less than 30 minutes
- Transfer within same routes is not allowed

HOW TO USE THE TICKET VENDING MACHINE (TVM)

➔ Buy ZU Card

- Choose your language and desired option
- Select mode of payment
- Collect your ZU card and receipt with new balance

➔ BUY SINGLE JOURNEY TICKET

- Confirm your transaction details
- Select mode of payment
- Collect your receipt and tickets

➔ RECHARGE YOUR ZU CARD/ZU APP

- Place your ZU Card or scan QR code on the reader
- Confirm your card information
- Select mode of payment
- Collect your receipt with new balance

➔ MODE OF PAYMENT

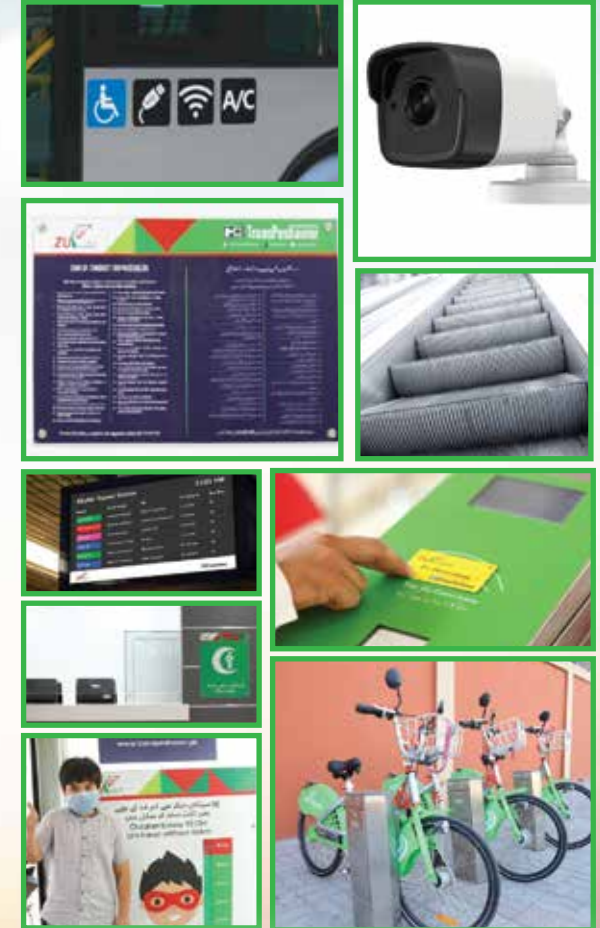
- Cash
- Credit/Debit Card
- EasyPaisa

OUR EXPECTATION FROM PASSENGERS

- Please give priority to passengers getting off the bus
- Stay in queue and wait for your turn
- Avoid spitting, throwing Naswar, littering, vandalism or graffiti in ZU system
- Don't block the door inside the bus and stand behind yellow area

- Please give priority to senior citizen to be seated
- Avoid abusive/foul language and fighting in ZU system

FACILITIES IN ZU SYSTEM



For further information, complaints or suggestions please contact: (091) 111-477-477 or visit our website.



Ensuring your Safety and Comfort!



www.transpeshawar.pk



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