

Request for Proposal
for
Helpline Operations of Peshawar Bus Rapid Transit Corridor Project

Date: June 25, 2022

Ref No: TPC/OPS/S/HL/2021-22/006/RB

1. TransPeshawar (The Urban Mobility Company) is a Company set up under Section 42 of the Companies Act, 2017, and is responsible for project implementation, management and maintenance of urban rapid transit projects assigned by the Khyber Pakhtunkhwa Urban Mobility Authority.
2. TransPeshawar (The Urban Mobility Company) invites sealed proposals from eligible service providers reflected on the Active Tax Payer List (ATL) of FBR and registered with Khyber Pakhtunkhwa Revenue Authority (KPRA) for sales tax on services for providing services of “**Helpline Operations of Peshawar Bus Rapid Transit Corridor Project**”. Detailed scope of services is provided in Request for Proposal.
3. A complete set of Request of Proposal may be downloaded by interested service providers from website of TransPeshawar (<http://transpeshawar.pk/>) from publishing of advertisement in the newspaper till last day for submission of proposals.
4. Procurements will be carried out as per Act and Rules of Khyber Pakhtunkhwa Public Procurement Regulatory Authority (KPPRA). Competitive bidding will be conducted in accordance with the Single Stage: One Envelope bidding procedure.
5. A pre-bid meeting will be held on **July 04, 2022 at 02:30 PM (PST)** at TransPeshawar office (address given below) for the service providers who wish to attend.
6. Proposals must be delivered to the undersigned on or before **July 18, 2022 at 02:30 PM (PST)**.
7. Proposals shall be opened on the **same day at 02:45 PM (PST)** in the presence of service providers who choose to attend.
8. The advertisement is also available both on the websites of TransPeshawar (<http://transpeshawar.pk>) and KPPRA (<http://kppra.gov.pk>). TransPeshawar reserves the right to cancel any or all bids by assigning cogent reason.

Chief Executive Officer
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